

OFF BEAT HOLIDAY CLUB - TERMS & CONDITIONS

1. Each member is allowed to book ONE unit for a maximum of two weeks per annum during peak season and unlimited weeks during off peak, subject to availability. Therefore no group bookings are allowed.
2. The bona fide Club member shall personally make all bookings. The spouse or other family member may **not make a booking on behalf of the member.**
3. Strictly NO weekend bookings are allowed in peak season, only full 7 day weeks. This is a directive from the Resorts' Management and it is out of your Club's control.
4. The member must accompany the family group on holiday and **NO overcrowding** is allowed. The guest certificate specifies the number of people occupying the unit, including children of **ALL ages** and this must be adhered to.
5. ID is to be presented when checking in. **NO teenagers** will be allowed to occupy the units if not accompanied by an adult at all times. A member checking in and leaving thereafter is not acceptable.
6. Guest certificates are non-transferable and **MUST** be presented to the Resort. **The Resort will refuse entry if the member arrives without a guest Certificate. Members should please contact the Resort prior to arrival regarding parking facilities and/or other services. The Resort's Policy regarding conduct and behavior must always be adhered to.**
7. The resort has the right to assign a different unit of the same occupancy to the one originally booked.
8. Your booking may not be offered for sale or rental. This will result in the cancellation of the booking and the termination of your membership to the Club.
9. Payments: (a) Strictly 30 days from date of booking or as stated on the provisional booking document.
 (b) Impulse bookings, less than 30 days, and Bonus Break bookings require immediate payment and cannot be cancelled.
10. All cancellations must be in writing at least 28 days prior to occupation and is subject to a cancellation fee per week cancelled. A booking may only be cancelled on a shorter notice period if there is an instruction from the National Commissioner that the vacation leave of all members or a group of members have been cancelled.
11. For International bookings, e-mail internationalres@clubleisure.co.za or phone (031) 717 7592 and ask for an International Holiday consultant. Off Beat members also pay a discounted price for international bookings. **A cancellation fee of R435-00 per week (RSA bookings) and R1505-00 per week (International bookings) will be charged for all cancellations and changes to bookings.**
12. In order to afford all members the opportunity to enjoy a vacation during the December school holidays, preference will be given to members who are on a waiting list from the previous year.

RESERVATION PROCEDURE:

Contact our Reservation consultants in Pretoria:

Tebogo/Desmond/Maud: (012) 349 2277 (t)

Fax: (012) 349 2668

PO Box 204

Persequor Park

Pretoria

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The earlier you book, the greater your choice. Remember: School Holidays are always full 7 day weeks and like public holidays, are always in demand. **Also remember that the Club works on a first come, first served basis.**

OPENING DATES FOR RESERVATIONS:

For all December/January festive season bookings for the following year, send a fax or letter to the booking office between 1 December and 9 February prior to your booking.

For the following Easter, June or September school holidays, fax the booking office from 1 September prior to your booking or phone them from the 2nd Monday in October each year.

Resort lists and membership enquiries are dealt with by Charity/Annatjie/Karen at our Administration office: (012) 349 1433.